

# **SANTA FE INDEPENDENT FILM FESTIVAL**

## **Tickets and Passes FAQ**

### **What's the difference between a Pass and a Ticket?**

A ticket gives you access to an individual screening, event, or panel that you have purchased, while a Pass is all inclusive of everything going on during the festival except the Filmmaker Brunch.

### **Can I still attend the Festival if I'm not a Passholder?**

Absolutely! You can purchase tickets to shows online or at the door, and there will also be several free screenings open to the public.

### **Where can I buy tickets?**

Up until the morning of the showing, you can purchase tickets online. After the morning of the show online tickets are no longer available, but you can still get them at the venue of the show, or by calling our box office at (505) 349-1414.

### **Are there any package deals for tickets?**

Of course! If you know you want to attend multiple shows, you can purchase package deals online for a discounted price. The available packages are 6 tickets for \$70, or 8 for \$85.

### **Can I attend any of the parties without a festival pass?**

Yes. Even without a Festival Pass, you may purchase party tickets ONLINE for \$25. Please note that no tickets for parties will be sold at the door.

### **When should I arrive for the screening?**

It is recommended for Passholders to arrive up to 15 minutes before showtime to guarantee a seat. We can't guarantee seats for Passholders who don't show up at least 15 minutes before. Ticket holders should arrive 10 minutes before the screening.

### **What do I need to bring to the screening?**

If you are a Passholder, all you need is your pass. If you bought a ticket online, you'll need to bring a physical or digital copy of your ticket.

### **When can I get my Festival Pass?**

Festival Passes can be picked up at the Festival office as early as October 5th.

**What if the film I want to see is sold out?**

Go to the theater 10-20 minutes before showtime and enter the waitlist.

**I bought a pass. How do I get it? Can I share it?**

All passes and all reserved tickets must be picked up in person at the SFIFF Box Office. NO. Passes are non-transferrable, and cannot be shared. You must present your pass at all screenings and events.

**Can my pass be revoked?**

Yes. SFIFF can revoke your pass without refund if you are disruptive to other guests at any event during the Fest. Any disruption (at our discretion) that is an intentional attempt to interrupt, subvert or threaten any program can result in immediate and permanent revocation of your pass and pass revocation of anyone else in your party.

**Can I record audio or video in the theaters?**

Recording any audio or video in any manner and through any medium is strictly prohibited in all theaters of the Santa Fe Independent Film Festival and Santa Fe Film Institute. Anyone found to be making any such recording shall be subject to removal from the theater, revocation of any pass allowing entrance to the Fest without refund, confiscation of any equipment and storage media used in the recording and criminal and/or civil prosecution.

**Where can I get fest merchandise?**

Throughout the year, SFIFF merchandise can be purchased via our [online merch store](#), and in person at our Festival headquarters, or The Lensic during shows, and The CCA.